EVALUATION FORM

# Airpod Air Mattress Evaluation Form



The Purpose of this Evaluation Form for the Airpod® Patient Lateral Transfer and Repositioning Air Mattress is to collect and evaluate your experience, opinions and observations with the product and to assist Rexyn Ltd in improving the product and customer service.

We appreciate your help and support. Thank you very much.

General Information

|  |  |  |  |
| --- | --- | --- | --- |
| **Section 1 - Customer Details** | | | |
| Date of Evaluation |  | | |
| Name of Institution / Trust / Hospital |  | Location of Evaluation |  |
| Address |  | Postcode |  |
| Evaluation Team Representative |  | | |
| Telephone number |  | | |
| Email address |  | | |
| *I / We grant permission to use the comments in this Evaluation Form about the products in material used to promote Airpod and other Rexyn Ltd Products (Please Tick the Box for acceptance)* | | | |

|  |  |  |
| --- | --- | --- |
| **Section 2 – Rexyn Dealer Details** | | |
| Name of Dealer Organisation |  | |
| Dealer Representative Details | Name: | Email: |

|  |  |  |
| --- | --- | --- |
| **Section 3 – Product Details – please chose only 1**  **Please complete a different Evaluation Form for each product size evaluated** | | |
| Size Evaluated | Standard | Bariatric |

Evaluation Forms are available for the following additional products:

Airpod Air Blower Airpod SPU (Single Patient Use) Mattress Covers

MultiBoard DUO – Air Mattress Hybrid Air Mattress

Training

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Section 4 – Training** | | | | | | | | |
| Did you receive Training in how to use the Product? | YES | | | | NO | | | |
| Who provided this Instruction? (Tick All that Apply) | Company / Dealer Representative | | Staff Member | | | | Other  Please provide details | |
| Please rate your Assessment | Poor | OK – Adequate | | Good | | Very Good | | Excellent |
| Comments |  | | | | | | | |
| **Section 4a – Training Material – Manual, Videos, Brochures** | | | | | | | | |
| Did you receive Training Material – Manual, Videos, Brochures? | YES | | | | NO | | | |
| What Training Material did you receive? (Tick All that Apply) | Training Manual | | Videos / DVD | | | | Brochures | |
| **Section 4b – Training Manual – please rate your assessment** | | | | | | | | |
| Overall Quality of the Manuals | Poor | OK – Adequate | | Good | | Very Good | | Excellent |
| Clarity and ease of understanding of the Information | Poor | OK – Adequate | | Good | | Very Good | | Excellent |
| Clarity and ease of understanding of the Instructions | Poor | OK – Adequate | | Good | | Very Good | | Excellent |
| Comments |  | | | | | | | |

Training - continued

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Section 4c – DVD, Videos – please rate your assessment** | | | | | |
| Overall Quality of the DVD, Videos | Poor | OK – Adequate | Good | Very Good | Excellent |
| Clarity and ease of understanding of the Information | Poor | OK – Adequate | Good | Very Good | Excellent |
| Clarity and ease of understanding of the Instructions | Poor | OK – Adequate | Good | Very Good | Excellent |
| Comments |  | | | | |
| **Section 4d – Brochures – please rate your assessment** | | | | | |
| Overall Quality of the Brochures, Leaflets, Support Documentation | Poor | OK – Adequate | Good | Very Good | Excellent |
| Clarity and ease of understanding of the Information | Poor | OK – Adequate | Good | Very Good | Excellent |
| Clarity and ease of understanding of the Instructions | Poor | OK – Adequate | Good | Very Good | Excellent |
| Comments |  | | | | |

Product Appearance, Construction and Labelling

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Section 5 – Product Appearance, Construction, Labelling – please rate your assessment** | | | | | |
| Rate the overall Appearance of the Airpod Air Mattress | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the overall Construction of the Airpod Air Mattress | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the attachment of the Welded Handles and Straps to the Air Mattress | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the Double Welding Construction of the outer perimeter (edge) | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the Construction of the Pocket Opening Flaps (Air Hose Opening Inlet) | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the Construction of the Label Pocket (Clear and See-through) | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the printing (legibility, clarity) on the Label (in full colour) | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the information icons (symbols) on the Label – are they easy to understand | Poor | OK – Adequate | Good | Very Good | Excellent |
| Comments |  | | | | |

Experience of Using the Airpod

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Section 6 – Experience of Using the Airpod Air Mattress – please rate your assessment** | | | | | | |
| The Airpod Air Mattress is compatible for use with most Competitors Air Blowers.  Which Air Blower was the Airpod Air Mattress used in conjunction with? | Airpod | | | Other  Please State the Brand | | |
| Rate the ease of Connecting the Air Hose to the Air Mattress | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the Inflation Time – that is the speed of inflation of the Air Mattress | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the quality and construction of the Non Slip Handles and Straps including the Sealed Strap “Ends” | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the overall Size and Dimensions of the Airpod  *The Airpod Standard Size has been designed to cater for 90% of Patients including Taller and Larger Patients. The BARIATRIC Size has been designed for use with Larger Patients – the remaining 10%* | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the Ease of Transfer and Reduction in Effort when transferring to and from the Bed to a Patient Trolley  *Please rate your experience of conducting the Transfer by our recommended method namely:*   * *Using a Bridge Board* * *Transfer on a Decline* * *Transfer on a Diagonal* | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the Ease of Transfer and Reduction in Effort when transferring to and from the Patient Trolley to the Operating Table  *Please rate your experience of conducting the Transfer by our recommended method namely:*   * *Using a Bridge Board* * *Transfer on a Decline* * *Transfer on a Diagonal* | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the Ease of Transfer and Reduction in Effort when transferring to and from the Patient Trolley to the Imaging (X-ray, MRI, etc) Table  *Please rate your experience of conducting the Transfer by our recommended method namely:*   * *Using a Bridge Board* * *Transfer on a Decline* * *Transfer on a Diagonal* | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the Ease of Transfer and Reduction in Effort when transferring to and from a Maternity Table  *Please rate your experience of conducting the Transfer by our recommended method namely:*   * *Using a Bridge Board* * *Transfer on a Decline* * *Transfer on a Diagonal* | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Rate the Ease of Transfer and Reduction in Effort when transferring Plus or Larger Size Patients – patients weighing 180 Kg (396 Lbs) and over | Poor | OK – Adequate | Good | | Very Good | Excellent |
| Comments |  | | | | | |

Airpod Features

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Section 7 – Experience of Main Features of the Airpod Air Mattress – please rate your assessment** | | | | | |
| Patient Safety and Comfort - Rate the Usefulness of the Security Valve System  *The Standard Size Airpod will not inflate if the Patient is too large and does not fit comfortably within the confines of a Standard Size Hospital Bed* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Patient Safety and Comfort - Rate the overall Level of Patient Comfort when on the Air Mattress  *The Material of the Airpod has been specially designed. One of the features of the material is “Surface Neutrality”* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the Usefulness of the “Adaptive Airflow Technology” Features of the Airpod Air Mattress  *The Airpod has been designed to Self Regulate and Adjust the Air Flow within the Air Mattress and is Self Profiling* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Comments |  | | | | |

Product Cleaning and Disinfection

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Section 8 – The Material and Construction of the Airpod has been specially designed to facilitate easy cleaning, disinfecting and drying – please rate your assessment** | | | | | |
| Rate the overall ease of Cleaning and Disinfecting the outer surface of the Air Mattress  *The Air Mattress is made from Non Absorbent, Non Reactive Fabric and is the only 100% HF (High Frequency) Welded Patient Lateral Transfer Air Mattress in the World* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the ease of Cleaning and Disinfecting HF Welded Handles and Straps  *There is no sewing involved in the construction of the Handles and Straps. The Handle and Strap Edges and Ends are all sealed* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the Quick Drying Properties of the Air Mattress Fabric  *The Airpod Material is quick drying and the Surface Material will dry quickly after use with commonly used Hospital Disinfecting Wipes and Sprays* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Rate the quality of the Non Stain Properties of the Air Mattress  *The Airpod Material has been specially treated so that it doesn’t stain and any spillage is quickly and easily wiped cleaned* | Poor | OK – Adequate | Good | Very Good | Excellent |
| Comments |  | | | | |

Your Comments

Please tell us what you don’t like about the Product.

Rate the Importance of Your Comments

## 1 = Very Important

## 2 = Not Important but needs to be looked into

## 3 = Needs to be brought to your attention

|  |  |
| --- | --- |
| COMMENTS | RATE |
|  |  |
|  |  |
|  |  |

**THANK YOU VERY MUCH - WE APPRECIATE YOUR HELP.**